

ईसीजीसी लिमिटेड  
प्रधान कार्यालय

Subject: Details of Head office Committees and data related to cases dealt by committees

1. The various Head Office Committee(s) are as given below,

S. No.	Name of the Committee	Description	Frequency of the Meeting(s)
1	Head Office Underwriting Committee (HUC)	HUC is an internal committee comprising of senior officials, which is the highest body to underwrite the risks relating to customized covers and high value covers.	As per current practice, HUC members meet once or twice a week, depending upon the number of cases, to decide on the pending cases falling within the delegated powers of the committee.
2	Head Office Claim Committee (HCC)	HCC is an internal committee comprising of senior officials, which is the highest body to decide on high value claims and claims that require condonation of certain lapses as per the guidelines.	As per current practice, HCC members meet once a week to decide on the pending cases falling within the delegated powers of the committee.
3	Apex Customer Grievance Committee (ACGC)	ACGC is an internal committee comprising of senior officials from non-operational departments, which is the highest body to recommend on customer grievances related to claims. The advice of this committee is recommendatory in nature. Recommendations would be placed before HCC.	As per current practice, ACGC meets once in two months to give their recommendation on the cases referred to the committee.
4	ECIB Claim Advisory Committee (ECAC)	ECAC is a committee comprising of external experts. It is an advisory body on ECIB (Export credit insurance for banks) claims beyond amount of Rs.20 crore. The advice of	As per current practice, ECAC members meet once in a quarter to give their recommendation on the cases referred to the committee.

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		this committee is recommendatory in nature. Recommendations would be placed before HCC.	
5	Independent Regulatory Committee (IRC)	IRC is a committee comprising of external experts that deal with exporter claims after the case could not be favorably considered by ACGC. The advice of this committee is recommendatory in nature. Recommendations would be placed before HCC.	As per current practice, IRC meets once in two months to give their recommendation on the cases referred to the committee.
6	Committee of Directions (COD)	COD is the committee under NEIA trust to decide on the operational matters of NEIA.	Once in a quarter

Note:-

There is no fixed periodicity/frequency for conducting HUC/HCC/ECAC/IRC/ACGC meeting(s) as the above committees are delegated with operational powers assigned by Board to take the decision within the delegated powers and are held based on requirement/need/urgency. The current practice followed by the various committees have been mentioned above. However, based on urgency/requirement, the committee meetings are held more often to decide on pending cases. Similarly, there is no fixed periodicity/frequency for holding COD, though generally it is held once in a quarter.

2. Data related to Committee meetings for the period 01.04.2020 to 15.03.2021 is given in below table,

Meeting	Number of Meetings	Number of cases presented	Number of cases Approved/Recommended	Number of cases Rejected
HUC	104	273	266	7
HCC	39	58	57	1
ACGC	16	33	8	25
ECAC	6	9	9	0
IRC	3	14	1	13